

## FINDING HIDDEN PROFITS

Telecom invoices are notorious for containing errors. Bill auditing services from American Business Communication (ABC) can recover money your company may be unknowingly throwing away.

ABC will:

- Review all telecom-related bills
- Apply for and track any back credits or corrections
- Recommend alternative services or optimize current services
- Lower your telecom expenses

APPROXIMATELY  
90% OF TELECOM  
BILLS CONTAIN  
ERRORS ACCORDING  
TO ABC'S INDUSTRY  
EXPERIENCE

## SERVICES CUSTOMIZED FOR YOUR ENVIRONMENT

As businesses use more telecommunications services from multiple vendors, dedicating the internal resources skilled to thoroughly analyze the variety of statements, contracts and services becomes a challenging task. ABC's expert staff utilizes a comprehensive three-step process to analyze and optimize your telecommunications environment on a one-time or recurring basis:

- 1 **Cost Analysis.** A complete audit is conducted to reconcile carrier charges and services you actually use.
- 2 **Optimization.** The optimization process examines your telecommunications contracts and environment and determines ways to maximize the features and services your carriers provide.
- 3 **Reporting.** All credits and savings are identified, documented and resolved. Your services are outlined in an easy-to-read reference format for ongoing use.

This valuable information becomes the basis for critical decisions that support your company's structure and goals. With our knowledge and tools in identifying hidden costs, ABC can save you time and money.

*"We have used ABC to audit our bills and renegotiate our contracts for over 15 years. ABC has made all of our telecommunications changes simple and trouble free."*

Blake Rice, President and CEO  
Bureau of Collection Recovery  
Minneapolis, Minnesota



*A Partner You Can Trust*