

GAIN THE SOLUTIONS TO THESE KEY QUESTIONS...

- REAL-TIME AUDITING
- INVOICE MANAGEMENT
- PROCESS MANAGEMENT
- CUSTOM REPORTING

- What are your total expenses associated with your voice and data telecom services?
- Are you internally monitoring and optimizing your telecom services and budgets?
- Are telecom expenses allocated appropriately to users, departments, or business units?
- Do the services you are getting - and paying for - match your contracts?

American Business Communication Inc.'s (ABC) Telecom Expense & Cost Management allows you to immediately experience a return on your investment. Our industry knowledge and expertise frees your staff to work on more productive projects related to your core business. You gain valuable control of a complex expense, with visible returns from immediate credits and savings for common errors and over-billings on invoices. And you'll benefit from putting in place a solid strategy going forward.

YOUR SMARTEST TELECOM INVESTMENT

The proactive, continuous approach to managing telecom services and the related expenses and processes reduces costs by identifying and eliminating billing errors and inefficiencies, optimizing planning for future capacity, and centralizing asset management. Key steps in ABC's Telecom Expense & Cost Management will:

- Identify what services exist, and confirm installed and operational status.
- Validate that services are optimal and priced correctly.
- Manage service changes and issues, and verify ongoing accuracy.
- Allocate costs and services to appropriate cost centers.

MAKE OUR RESOURCES YOUR RESOURCES

ABC's Telecom Expense & Cost Management provides:

- Full telecommunications inventories and analyses.
- Ongoing audits of all telecom-related bills and services.
- Discrepancy analysis, correction, and collection.
- Proactive service management with vendors and internal managers.
- Contract review, selection, negotiation, and fulfillment.
- Custom reporting for ongoing internal management.

**"OVERBILLINGS
AND HIDDEN
CHARGES EXCEED 8%
OF TOTAL TELECOM
NETWORK SPENDING"
GARTNER, INC.**

"Costs associated with managing telecom agreements are often overlooked. Users that fail to adequately resource this function will overpay for their telecommunications services."

Gartner Group, Inc.



A Partner You Can Trust